

Notice of Annual General Meeting 2020

Notice is given that the 2020 Annual General Meeting (AGM) of Members of the National Roads and Motorists' Association Limited (NRMA) will be held as follows:

Date: Friday, 27 November 2020

Time: 11.00am

Official Venue: Due to the extraordinary circumstances presented by the COVID-19 pandemic and for the continued safety of everyone in our community, the meeting will be held virtually using the online portal: <https://agmlive.link/NRMA20>

Agenda

10.30am Registration opens

11.00am AGM opens

- Welcome to Members
 - Chair's address
 - Group CEO's address
 - Ordinary Business with questions
- AGM closes

Ordinary Business

To receive and consider the Financial Report, the Directors' Report and the Auditor's Report for the financial year ended 30 June 2020.

The 2020 Annual Report, which contains the Financial Report, the Directors' Report and the Auditor's Report, for the financial year ended 30 June 2020, will be available to view prior to the AGM on the NRMA website at mynrma.com.au/agm

AGM Attendance & Participation

Members can attend the AGM and participate by asking questions via the online portal <https://agmlive.link/NRMA20>

For more information about how to attend via the online portal, including how to ask questions, refer to the AGM Online Portal Guide available on the NRMA website at mynrma.com.au/agm. You will be able to test your web browser from 10.30am on the day of the AGM to ensure that you can see and hear proceedings.

Conduct of the AGM

Under the Corporations Act 2001, the Directors are required to lay before the meeting the Financial Report, Directors' Report and Auditor's Report for the financial year ended 30 June 2020. No resolution is required for this item of ordinary business. The Chair will give Members a reasonable opportunity to ask questions about, or make comments on, the business of the AGM or the management of the NRMA.

The Auditor will be in attendance to address Members' questions about the conduct of the audit, the Auditor's Report, the accounting policies adopted by the NRMA in relation to the preparation of the Financial Report and the independence of the Auditor in relation to the conduct of the audit.

The Chair will exercise their powers as the chair of the meeting to ensure it is conducted in an orderly, courteous and timely fashion, in the interests of Members.

Appointment of Proxy

A Member who is entitled to attend and vote at the AGM has the right to appoint a proxy to attend and vote on their behalf. A proxy need not be a Member and may be an individual or a body corporate.

As there are no resolutions for Members to vote on at the AGM, a proxy form has not been provided. However, if you wish to appoint a proxy you can do so:

- **online:** Use the NRMA website at mynrma.com.au/agm and follow the instructions; or
- **by post:** Contact the AGM Information Line on **1800 285 677**, and a proxy form will be mailed to you.

The appointment of your proxy must be received by the Returning Officer no later than 11.00am (Sydney time) on Wednesday, 25 November 2020.

Questions from Members in Advance

Members who would like to submit questions in advance of the AGM may do so by:

- emailing agmquestions@mynrma.com.au
- sending a fax to **(02) 9287 0309** or
- posting to **Locked Bag A14, Sydney South NSW 1235**.

Written questions in advance must be received by Friday, 13 November 2020. The Chair will seek to address as many of the more frequently raised question topics as possible during the AGM.

Gemma Piper

Company Secretary

17 August 2020

Invitation from the Chair

Dear Member,

On behalf of my fellow Directors I am pleased to invite you to the 2020 NRMA Annual General Meeting in this, our Centenary year. As the world continues to deal with the Coronavirus the nature of our meeting this year has changed to meet social distancing guidelines. This year we, like most companies, will hold a virtual meeting.

The birth of the NRMA in Sydney coincided with the end of the Spanish flu – a horrific global pandemic that claimed 50 million lives worldwide. The NRMA's Centenary year has been considerably impacted by this latest pandemic, as our society faces the greatest challenge in a generation.

Nobody could foresee the significant economic and societal challenges the world would face in 2020. The NRMA is obviously not immune to these challenges but we have leant on our values, built over a century of serving the community, in our response.

I want to commend Group CEO Rohan Lund and all staff on how the business has met these challenges. The NRMA has shown great agility in maintaining the highest standard of customer service across the business. Our frontline staff were there time and time again when the community needed us most.

While our Bright Futures Centenary celebrations were halted we responded to the crisis by doing what the NRMA does best – help.

I am immensely proud of how the NRMA turned so quickly to helping those who could not leave their homes by delivering food and medical supplies direct to their door. We also made frontline medical workers our priority with roadside calls and by providing free Thrifty rental cars to those who needed them.

We have also worked to deliver better policy outcomes for our Members and the community. This year the ACT Government adopted the NRMA's recommendations to improve the territory's Graduated Licensing Scheme for young drivers. These important reforms will help ensure future generations of young drivers in the ACT are safer and more experienced.

We also made the beloved Australian road trip more affordable for caravan owners by successfully campaigning against exorbitant increases in tolls for caravan owners leaving Sydney for a holiday.

More than any time in our history the loyalty and support of all our Members has been critical to ensuring the NRMA has a thriving and sustainable future. I want to thank you for your ongoing commitment to the NRMA and hope you can join us for our virtual Annual General Meeting at 11.00am on Friday, 27 November 2020.

Tim Trumper
Tim Trumper

