#### SPRING GETAWAY PROMOTION CONDITIONS OF ENTRY

## General

- 1. Information on how to enter the Spring Getaway Promotion (**Promotion**) form part of these conditions of entry (**Conditions of Entry**).
- By participating in the Promotion you will be deemed to have: (a) accepted these Conditions of Entry and the NRMA Membership Terms and Conditions, available at mynrma.com.au/generalconditions; and (b) expressly consented to our use of your personal information under the *Privacy Act 1988* (Cth), the *Spam Act 2003* (Cth) and other related communication and legislation for marketing and other NRMA business purposes.
- The promoter is National Roads and Motorists' Association Limited, trading as NRMA Motoring & Services ABN 77 000 010 506 of 9 Murray Rose Avenue, Sydney Olympic Park, NSW 2127 (Promoter or NRMA).
- 4. For the purposes of these Conditions of Entry: "**NRMA Subscription Product**" means any of Premium Plus, Premium Care, Classic Care, Traveller Care, Free2go, Blue, Basic Care, Basic Bundle, Essential Bundle and Premium Bundle Subscription Packages.

#### How to Enter

- 5. To enter this Promotion, an entrant must, during the 1<sup>st</sup> September 2019 to 31<sup>st</sup> October 2019, redeem any of the dining offers within the my nrma app (an **Eligible Entry**).
- 6. This is a game of chance and skill plays no part. The Promoter's decision is final and no correspondence will be entered into with entrants.
- 7. All entries become the property of the Promoter.

#### Eligibility

- 8. To be eligible to enter this Promotion, an entrant must, during the Promotional Period:
  - a) be a natural person (and not be a company, business, trust or organisation of any description);
  - b) be a NSW or ACT resident with a NSW or ACT residential address;
  - c) be aged 18 years or over;
  - d) not be an employee of the Promoter and its Related Bodies Corporate (as this term is defined in the *Corporations Act 2001* (Cth), or an immediate family member of the same;
  - e) be a Member of NRMA who has not opted out of receiving NRMA marketing communications; and
  - f) hold an NRMA Subscription Product and renew the NRMA Subscription Product on time,

#### (an Eligible Entrant).

9. To protect the integrity of this Promotion, the Promoter reserves the right, at its sole discretion, to verify, at any time (including after the closing of the Promotion) the validity of all entries (whether Eligible Entries and Eligible Entrants or not) (including an entrant's identity, age and place of residence) and to disqualify any entrant who submits invalid, incomplete, indecipherable, or illegible entries or tampers with the entry process or uses any automated entry software or any other mechanical or electronic means to submit repeated entries.

### **Draws and Prizes**

- 10. The draw will take place at the premises of the Promoter, being 9 Murray Rose Avenue, Sydney Olympic Park NSW 2127, between 9:00 am and 4:30 pm (AEDT) on Monday, 4 November 2019.
- 11. There are 12 prizes to be given away in total. These consist of two major prizes and 10 minor prizes.
- 12. From the total number of entries received, 12 randomly drawn Eligible Entrants (**Winners**) will receive either of the below:
  - 13. One (1) voucher for a five (5) night Family Getaway (up to two adults and two children under 15 years of age) in the Pandanus Villa at NRMA Treasure Island Holiday Resort; and (the **Prize**), valued at \$1,550.
    - i. \$250 voucher to be redeemed at a participating restaurant as selected by the Promoter.
    - ii. Two (2) adult and two (2) children passes to Sea World theme park, valued at \$328
    - iii. Two (2) adult and two (2) children passes to Movie World theme park, valued at \$368
    - iv. Jetstar domestic flight vouchers, valued at \$1,000.

# ("First Prize")

- 14. One (1) voucher and two (2) night Couple Getaway at The Star Gold Coast in a Superior Deluxe Room with breakfast included, valued at \$776; and
  - i. Two \$250 vouchers to be redeemed at selected dining location.
  - ii. Jetstar domestic flight vouchers, valued at \$400
- 15. An additional x10 winners will be drawn for the chance to win either one of the below:
  i. (1) x \$100 Caltex StarCash gift cards to be used at any participating Caltex service
  - station (5 prizes to be won in total); or

ii. (1) x \$100 Mastercard gift card to be used at any location that accepts Mastercard (5 prizes to be won in total).

# ("Additional Prizes")

- 16. The total prize pool value is \$6,172.
- 17. Prize value is correct at the time of printing and the Promoter accepts no responsibility for any subsequent variation in the Prize value.
- 18. Prizes is not exchangeable, transferrable or redeemable for cash.
- 19. Any unused credit on the Prize cannot be redeemed for cash.
- 20. NRMA Treasure Island Holiday Resort voucher is only redeemable during low and mid-season periods, please see <u>www.parksandresorts.com.au</u> for season calendar information. The gift voucher must be redeemed within 12 months, expiry date 31 October 2020, and is subject to availability. Extra nights or guests will be charged at standard rate. The prize is not transferable, or redeemable for cash.
- 21. Jetstar flights depart from New South Wales, as there are no blackout dates the prize is strictly valid until Monday 1<sup>st</sup> June 2020.
- 22. Entertainment Book Lunch/ Dinner Vouchers are not transferrable, exchangeable and not redeemable for cash or any other alternate prize. No credit will be given for any unused portion of the prize and cannot be exchanged for cash.
- 23. Sea World passes need to be purchased at least 48 hours prior to making a booking and no extensions will be given. Prize tickets can't be sold and will not be replaced if misplaced. This cover letter is not the ticket and will not be accepted at the ticket booths for entry, Normal admission terms and conditions also apply.

- 24. Movie World passes need to be purchased at least 48 hours prior to making a booking and no extensions will be given. Prize tickets can't be sold and will not be replaced if misplaced. This cover letter is not the ticket and will not be accepted at the ticket booths for entry, Normal admission terms and conditions also apply.
- 25. The Star Gold Coast prize is not transferable exchangeable and not redeemable for cash or any other alternate prize. The prize cannot be used in conjunction with any other offer or discount. No credit will be given for any unused portion of the prize and cannot be exchanged for cash. The Star Entertainment Group practises the responsible service of alcohol.
  - a) A credit card authorisation of \$100 or \$200 cash deposit will be required on check in to cover incidentals. Incidentals are settled on check out unused cash surety is refunded upon departure of hotel.
- 26. If the Prize (or part of the Prize) is unavailable, the Promoter reserves the right to substitute the Prize (or part of the Prize) with a prize of equal value or specification, subject to any written directions given by the appropriate State or Territory Lottery Departments. No responsibility or liability is accepted for any variation in the value of the Prize. The Prize value is in Australian dollars.
- 27. The Prize value is in Australian Dollars.
- 28. The Winner will be notified by email or telephone call on the day of draw or next business day and the Winner's name will be published on www.mynrnma.com.au. Only the Winner will receive written notification via email or verbal notification via telephone call. If the Winner cannot be reached within 3 months at the email address or telephone number provided in their Eligible Entry, the Winner will be disqualified and the Prize made eligible for redraw under clause 25.
- 29. If the Winner cannot be reached within 3 months at the email address or telephone number provided in their Eligible Entry, the Winner will be disqualified and the Prize may be made eligible for redraw.
- 30. If for any reason a Winner does not take the Prize (or an element of a prize) by the time stipulated by the Promoter, or chooses not to participate in the Promotion or claim the Prize, then the Prize (or element thereof), will be forfeited and made eligible for redraw under clause 25.
- 31. The draw for any unclaimed or forfeited Prize will take place two weeks after the original draw date subject to any directions from a State or Territory Lottery Department, and the subsequent second chance winner will receive an email or telephone by on Monday, 18 November 2019 and have their name published on www.mynrma.com.au

# **Personal Information and Privacy**

- 32. The details contained in your entry are protected by security safeguards as detailed in the Promoter's Privacy Policy, which is available at www.mynrma.com.au. Personal information will only be used in accordance with the Promoter's Privacy Policy. The Promoter will also endeavour to provide you with an option to opt out of receipt of marketing communications. You should direct any request to access, update or correct information to the Promoter.
- 33. You can contact the Promoter's Privacy Officer if you would like details of the personal information that the Promoter may hold about you or if you would like it to be corrected. Our Privacy Officer's contact details are:

Privacy Officer 9 Murray Rose Avenue Sydney Olympic Park NSW 2127 or via email at privacy.officer@mynrma.com.au

34. The Promoter may, for an indefinite period, unless otherwise advised, use your personal information provided in your NRMA membership account (such as name, age, membership number, image, mobile phone number and email address) and any other information provided to

the Promoter pursuant to this Promotion without remuneration or compensation to you for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning you and promoting the NRMA, its business and related companies.

# Limitation of Liability

- 35. The Promoter makes no representations or warranties as to the quality, suitability or merchantability of any goods or services offered as part of the Promotion. To the extent permitted by law, the Promoter is not liable for any loss (including indirect and consequential loss) suffered to person or property by reason of any act or omission, deliberate or negligent, by the Promoter or its employees or agents, in connection with the arrangement for the supply, or the supply, of goods and services by any person to the Winner and, where applicable, to any persons accompanying the Winner. This clause does not affect any rights a consumer may have which are unable to be excluded under Australian law. To the fullest extent permitted by law, any liability of the Promoter or its employees or agents for breach of any such rights is limited to the payment of the costs of having the Prize supplied again.
- 36. Subject to the approval of the relevant State and Territory Lottery Departments, the Promoter may:
  - a) modify or suspend the Promotion if all entrants participating in the competition until that point are notified of the changes to these Conditions of Entry, upon notification of any such changes, the affected entrants may terminate their participation in the competition without any liability to the entrant; or
    - b) terminate or cancel the Promotion.
- 37. The Promoter will not be liable for any modification, suspension, termination or cancellation of the Promotion.
- 38. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

# Permits

39. The Promoter has obtained the following permits in regard to the Promotion:

Permit No ACT TP 19/03941.1

Permit No NSW LTPS/19/36951