

Are we there yet?

The current and future value of tourism to the Northern Territory

Discovery series

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About the NRMA

Better road and transport infrastructure has been a core focus of the NRMA since 1920 when our founders lobbied for improvements to the condition of Parramatta Road in Sydney. Independent advocacy was the foundation activity of the organisation and remains critical to who we are as we approach our first centenary.

From humble beginnings, the NRMA has grown to one of the largest tourism and travel companies in Australia, representing over 2.6 million Australians. As our business has grown and diversified, so too has our national footprint and customer base, providing motoring, mobility and tourism services to 4.9 million customers across the country.

Today, the NRMA works with policy makers and industry leaders to advocate for increased investment in transport solutions to make mobility safer and easier, provide access to affordable travel options and experiences, and ensure communities remain connected to business and employment opportunities. The NRMA is passionate about facilitating tourism and travel across Australia, recognising the vital role travel plays in how Australians connect and recharge, and discover the country.

By working together with all levels of government to deliver integrated tourism and travel options we can give the community a real choice about how they get around and explore the country. The NRMA believes that integrated transport networks, high-quality public transport and improved visitor facilities are essential to solve the challenge of growing congestion and provide for the future growth of our communities.

Discovery series

The NRMA is passionate about travel. We aim to inspire people to connect, explore and discover this great country through quality tourism and transport services.

As the backbone of many regional communities and an employer of over half a million Australians, we need to ensure the tourism industry continues to grow. The NRMA will champion investment in transport and visitor infrastructure, partnerships to profile our regions and technology to link visitors with the most iconic and best kept secrets this country has to offer.

Introduction

The Northern Territory is synonymous with Australian tourism. The territory is home to many of the natural and cultural icons that attract visitors the world over to our shores including Uluru-Kata Tjuta, Kakadu and Kings Canyon.

There were 3.5 million visitors to the NT in 2016-17, staying 13.2 million nights and spending \$2.7 billion. This activity generates 9,000 direct jobs in tourism across the territory.

The NRMA is committed to the NT tourism industry and the communities it supports. The NRMA's NT *Are We There Yet?* paper highlights the importance of tourism to the NT and its regions, trends in visitation and expenditure, and the value of drive tourism and caravan and camping to many of the state's iconic regional destinations.

The NT has seen stable growth in visitation over the five year period to 2016-17, with domestic overnight visitation growing on average four times faster than international visitation at 12 per cent to 1.6 million visitors. These visitors spent \$2.0 billion or 74 per cent of total visitor expenditure in the NT. International visitation grew on average three per cent to 302,000 visitors in 2016-17.

Fifty six per cent of total visitor expenditure occurs outside Darwin, with 82 per cent of total visitor expenditure generated by domestic visitors. This highlights the importance of fostering Australia's love affair with the great Aussie holiday. Kakadu Arnhem received the largest number of total visitors outside Darwin with 791,000 visitors in 2016-17, an average annual increase of 10 per cent. Alice Springs experienced the largest number of total visitor nights at 1.9 million. Further, Barkly experienced the largest average annual change of 24 per cent in visitor expenditure to \$104 million in 2016-17.

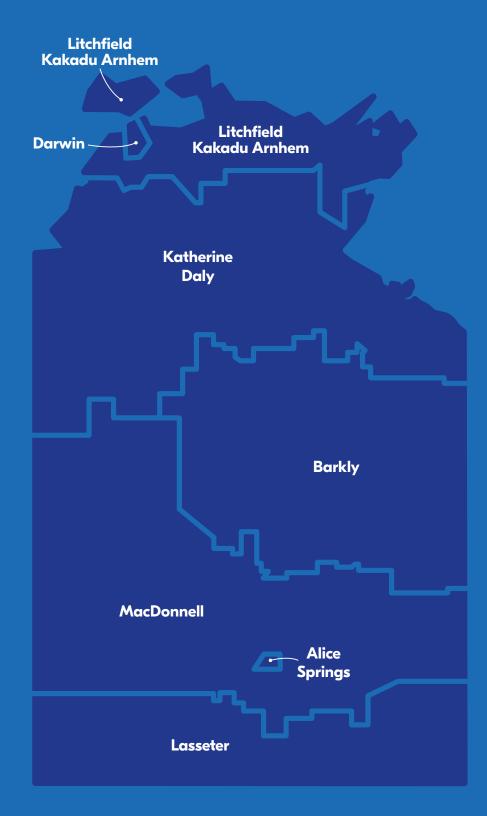
Encouraging visitors to discover our regions and stay longer is a core focus of the NRMA. It's important to note that 68 per cent of visitors to NT undertake travel by car, with 96 per cent of self-drive trips undertaken by domestic visitors.

Kakadu Arnhem received the largest number of total self-drive visitors outside Darwin with 624,000 visitors, while self-drive visitors who visited Alice Springs generated \$167 million. Both Lasseter and Kakadu Arnhem saw the largest international self-drive visitor spend outside Darwin at \$30 million, a 9 per cent average annual change in both regions.

Further, caravan and camping generated \$212 million in visitor expenditure, of which 88 per cent occurs in regions outside Darwin.

The NRMA believes with the right level of investment, planning and industry partnerships, that visitor nights in the territory could grow to 17.2 million, generating \$3.5 billion in overnight visitor expenditure in the NT by 2026-2027. With the industry approaching the cusp of the 2020 Tourism Industry potential target, now is the time to review our performance and plan for the future.

Northern Territory tourism regions



Tourism summary

Headline figures

3.5 million visitors –91 per cent are domestic visitors

million visitors to regional NT – 64 per cent of total visitation

International visitor expenditure totalled \$486 million in 2016-17 an average annual growth rate of



\$2,7 billion in total visitor expenditure

Domestic overnight visitation grew four times faster than international visitation —

2%

Domestic overnight expenditure totalled

\$2 billion

representing 74 per cent of total spend

of expenditure occurs outside Darwin – \$1.5 billion

Industry potential

Visitor nights could grow to

million by 2026-27 – 7.7 million outside Darwin



billion in overnight visitor expenditure could be spent in regional NT



Self-drive visitor nights could increase to

million by 2026-27

Direct overnight

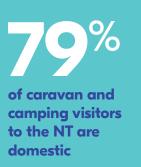
visitor expenditure

could increase to \$3.5 billion in 2026-27

Caravan and camping



Visitors who stayed in a caravan or camping ground spent \$212 million in 2016-17



Lasseter -

largest number of international caravan and camping visitors outside Darwin — 21,000 however there was a decline in visitation of 2 per cent p.a.

In the regions

Alice Springs received the largest spend by domestic overnight visitors outside Darwin –\$329 million – an average annual increase of

Kakadu Arnhem - largest

number of visitors outside

o/ average

🔍 annual

increase.

Darwin – 791,000, a

Lasseter - largest spend by international visitors -

\$178 million

55% of regional spend

Katherine Daly

- largest average annual growth in international visitation of 4 per cent to 44,000 in 2016-17

Alice Springs largest number of total visitor nights outside Darwin at

Barkly experienced the largest average annual increase in visitor expenditure of 24 per cent to million

Caravan and camping

216,00 caravan and camping visitors



• of caravan and camping expenditure occurs outside Darwin Katherine Daly - largest number of caravan and camping visitors outside Darwin - 83,000. Largest total spend of \$59 million outside Darwin

Self-drive

2.4 million visitors

took a self-drive trip in 2016-17



of self-drive trips were by domestic visitors

The number of domestic overniaht visitors

who took a self-drive trip in the NT has grown on average 14 per cent each year, 6 per cent for international visitors

Visitors who took a self-drive trip spent \$1 billion in 2016-17

Kakadu Arnhem

largest number of self-drive visitors outside Darwin - 624,000 visitors — 9 per cent average annual increase

70 per cent of self-drive visitor expenditure occurs outside Darwin

Lasseter and Kakadu Arnhem both received the largest spend by international self-drive visitors

\$30 million

— a 9 per cent average annual increase

Alice Springs

45 per cent average annual increase in expenditure by self-drive visitors

67

Economic contribution of tourism

Total tourism visitation						Tota	l tourism n	ights
			Visitor	s (000)		1	Nights (000)	
Stopover region	Financial year	Int'l	Dom. overnight	Dom. daytrips	Total	Int'l	Dom. overnight	Total
	2011/12	125	520	516	1,160	1,741	3,152	4,894
Darwin	2016/17	138	716	643	1,497	2,411	4,323	6,733
	Av. Annual change	2%	8%	5%	6 %	8%	7%	8%
	2011/12	18	94	np*	113	48	286	334
Barkly	2016/17	18	143	29*	190	84	256	340
	Av. Annual change	0%	10%	np	14%	15%	-2 %	0%
	2011/12	119	206	33*	359	891	969	1,861
Alice Springs	2016/17	121	319	58*	498	538	1,313	1,850
	Av. Annual change	0%	11%	15%	8%	-8 %	7 %	0%
	2011/12	39	159	335	533	180	563	743
Kakadu Arnhem	2016/17	41	291	458	791	146	1,065	1,210
	Av. Annual change	1%	17 %	7%	10%	-4%	18%	13%
	2011/12	37	222	131	390	250	797	1,047
Katherine Daly	2016/17	44	311	251	606	241	1,012	1,253
	Av. Annual change	4%	8%	18%	11%	-1%	5%	4%
	2011/12	142	110	3*	255	417	345	762
Lasseter	2016/17	167	213	1*	381	438	843	1,281
	Av. Annual change	3%	19 %	-16%	10%	1%	29 %	14%
	2011/12	7	55*	95*	157	19	175*	195
MacDonnell	2016/17	8*	89	160*	257	52*	462	514
	Av. Annual change	1%	13%	14%	13%	34%	33%	33%
	2011/12	211	611	597	1,419	1,806	3,136	4,942
Regional NT	2016/17	231	1,044	956	2,231	1,499	4,951	6,449
	Av. Annual change	2 %	14%	12 %	11%	-3%	12 %	6 %
	2011/12	264	1,017	1,112	2,393	3,547	6,288	9,835
NT	2016/17	302	1,607	1,599	3,508	3,909	9,273	13,183
	Av. Annual change	3%	12%	9%	9%	2%	9%	7%

Source: Tourism Research Australia



Total tourism expenditure						
			Regional exp	enditure (SM)		Employment
Stopover region	Financial year	Int'i	Dom. overnight	Dom. daytrips	Total	Total
	2011/12	118	731	109	958	
Darwin	2016/17	162	927	104	1,193	4,400
	Av. Annual change	7%	5%	-1%	5%	
	2011/12	6	40	np	47	
Barkly	2016/17	3	98	np	104	200
	Av. Annual change	-10%	29 %	np	24%	
	2011/12	42	161	np	212	
Alice Springs	2016/17	73	329	np	420	1,600
	Av. Annual change	15%	21%	np	20%	
	2011/12	32	118	38	187	1,300
Kakadu Arnhem	2016/17	48	177	54	279	
	Av. Annual change	10%	10%	8%	10%	
	2011/12	23	143	23	189	
Katherine Daly	2016/17	18	166	23	207	1,000
	Av. Annual change	-4%	3%	0%	2%	
	2011/12	127	86	np*	213	
Lasseter	2016/17	178	275	np*	452	400
	Av. Annual change	8%	44%	np	22%	
	2011/12	4	np*	np*	35	
MacDonnell	2016/17	np*	15	np*	32	100
	Av. Annual change	np	np	np	-2 %	
	2011/12	234	576	73	883	
Regional NT	2016/17	324	1,060	112	1,494	4,600
	Av. Annual change	8%	17%	11%	14%	
	2011/12	352	1,307	182	1,841	
NT	2016/17	486	1,987	216	2,687	9,000
	Av. Annual change	8%	10%	4%	9%	

*one or more of the estimates is subject to high sampling variability. In these instances, the estimates and growth rates reported should be treated with caution.

Self-drive tourism

Drive tourism						Tota	l tourism n	ights
			Visitor	s (000)		Nights (000)		
Stopover region	Financial year	Int'l	Dom. overnight	Dom. daytrips	Total	Int'l	Dom. overnight	Total
	2011/12	34	122	459	615	357	640	997
Darwin	2016/17	48	191	616	854	1,037	671	1,708
	Av. Annual change	8%	11%	7 %	8%	38%	1%	14%
	2011/12	13	61	np*	74	33	178	211
Barkly	2016/17	14	123	29*	166	20	210	230
	Av. Annual change	2%	20%	np	25%	-8%	4%	2%
	2011/12	26	75	27*	127	107	313	421
Alice Springs	2016/17	26	152	57*	234	181	547	728
	Av. Annual change	0%	2 1%	22 %	17%	14%	15%	15%
	2011/12	24	104	306	434	92	327	419
Kakadu Arnhem	2016/17	26	176	423	624	83	480	563
	Av. Annual change	2 %	14%	8%	9 %	-2 %	9 %	7 %
	2011/12	25	174	121	320	94	591	685
Katherine Daly	2016/17	34	262	245	542	179	775	954
	Av. Annual change	8%	10%	21 %	14%	18%	6%	8%
	2011/12	29	55	3*	88	79	177	256
Lasseter	2016/17	32	111	1*	144	114	390	504
	Av. Annual change	2 %	20%	-16%	13%	9 %	24%	19 %
	2011/12	5	30*	95*	130	15	65*	80
MacDonnell	2016/17	4*	65	160*	229	43*	301	344
	Av. Annual change	-4%	23%	14%	15%	38%	72 %	66 %
	2011/12	56	381	552	989	421	1,652	2,072
Regional NT	2016/17	67	668	914	1,649	621	2,703	3,324
	Av. Annual change	4%	15%	13%	13%	10%	13%	12 %
	2011/12	67	460	1,011	1,538	778	2,292	3,070
NT	2016/17	87	781	1,529	2,397	1,658	3,374	5,032
	Av. Annual change	6%	14%	10%	11%	23 %	9 %	13%

Source: Tourism Research Australia



Drive tourism expenditure					
			Regional exp	enditure (\$M)	
Stopover region	Financial year	Int'l	Dom. overnight	Dom. daytrips	Total
	2011/12	21	108	100	229
Darwin	2016/17	59	146	101	307
	Av. Annual change	36%	7%	0%	7 %
	2011/12	5	26	np*	31
Barkly	2016/17	1	80	np*	84
	Av. Annual change	-16%	42%	np	34%
	2011/12	5	37	np*	51
Alice Springs	2016/17	18	132	np*	167
	Av. Annual change	52 %	51%	np	45%
	2011/12	21	43	32	97
Kakadu Arnhem	2016/17	30	68	47	145
	Av. Annual change	9 %	12%	9 %	10%
	2011/12	12	105	np	132
Katherine Daly	2016/17	13	103	22	138
	Av. Annual change	2%	0%	np	1%
	2011/12	21	38	np*	59
Lasseter	2016/17	30	111	np*	141
	Av. Annual change	9 %	38%	np	28%
	2011/12	3	np*	np*	15
MacDonnell	2016/17	np*	10	np*	26
	Av. Annual change	np	np	np	15%
	2011/12	67	249	59	385
Regional NT	2016/17	92	504	103	701
	Av. Annual change	7%	20%	15%	16%
	2011/12	88	357	159	614
NT	2016/17	151	650	204	1,008
	Av. Annual change	14%	16%	6%	13%

*one or more of the estimates is subject to high sampling variability. In these instances, the estimates and growth rates reported should be treated with caution.

Caravan and camping

Caravan and camping visitation						Visitor nights		
			Visitors (000)		Nights (000)			
Stopover region	Financial year	Int'i	Dom. overnight	Total	Int'l	Dom. overnight	Total	
	2011/12	10	37*	47	82	187*	270	
Darwin	2016/17	13	27*	39	61	231*	292	
	Av. Annual change	6%	-6 %	-3%	-5%	5%	2%	
	2011/12	9	32*	41	14	133*	147	
Barkly	2016/17	6	29*	36	9	64*	73	
	Av. Annual change	-6 %	-2%	-3%	-7 %	-10%	-10%	
	2011/12	13	38*	51	37	152*	189	
Alice Springs	2016/17	12	50*	62	42	182*	224	
	Av. Annual change	-2 %	6 %	4%	3%	4%	4%	
	2011/12	15	46*	61	49	157*	205	
Kakadu Arnhem	2016/17	12	60*	72	37	196*	232	
	Av. Annual change	-4%	6 %	4%	-5%	5%	3%	
	2011/12	16	65	81	46	256	302	
Katherine Daly	2016/17	17	66	83	50	242	292	
	Av. Annual change	2%	0%	1%	1%	-1%	-1%	
	2011/12	24	18*	42	64	62*	126	
Lasseter	2016/17	21	52*	74	57	221*	278	
	Av. Annual change	-2 %	37 %	15%	-2 %	51%	24 %	
	2011/12	3	2*	4	6*	4*	10	
MacDonnell	2016/17	1	7*	8	2*	16*	18	
	Av. Annual change	-10%	53 %	16%	-12%	64 %	18%	
	2011/12	41	126	167	215	763	979	
Regional NT	2016/17	42	166	208	197	920	1,118	
	Av. Annual change	0%	6 %	5%	-2 %	4%	3%	
	2011/12	44	135	179	298	950	1,248	
NT	2016/17	45	171	216	259	1,151	1,410	
	Av. Annual change	1%	5%	4%	-3%	4%	3%	

Source: Tourism Research Australia



Caravan and camping expenditure					
			Regional expenditure (\$M)		
Stopover region	Financial year	Int'l	Dom. overnight	Total	
	2011/12	5	34*	39	
Darwin	2016/17	6	21*	27	
	Av. Annual change	4%	-8%	-6 %	
	2011/12	3	13*	16	
Barkly	2016/17	0	13*	13	
	Av. Annual change	-20 %	0%	-4%	
	2011/12	2	10*	12	
Alice Springs	2016/17	6	24*	30	
	Av. Annual change	40%	28%	30%	
	2011/12	14	27*	41	
Kakadu Arnhem	2016/17	14	30*	44	
	Av. Annual change	0%	2%	1%	
	2011/12	5	37	42	
Katherine Daly	2016/17	5	34	39	
	Av. Annual change	0%	-2%	-1%	
	2011/12	17	9*	26	
Lasseter	2016/17	19	40*	59	
	Av. Annual change	2%	69 %	25%	
	2011/12	1	1*	2	
MacDonnell	2016/17	0	0*	0	
	Av. Annual change	-20%	-20%	-20%	
	2011/12	41	96	137	
Regional NT	2016/17	45	141	186	
	Av. Annual change	2%	9 %	7%	
	2011/12	45	130	175	
NT	2016/17	50	162	212	
	Av. Annual change	2%	5%	4%	

*one or more of the estimates is subject to high sampling variability. In these instances, the estimates and growth rates reported should be treated with caution.

2026-27 projections

Visitor nights and self-drive visitation

	All tourism nights (000)					
Northern Territory	Darwin		Regional Nor	Regional Northern Territory		
	International	Domestic overnight	International	Domestic overnight	Total	
2017-18	2,604	4,119	1,619	4,306	12,649	
2018-19	2,774	4,277	1,690	4,437	13,177	
2019-20	2,914	4,418	1,764	4,551	13,648	
2020-21	3,067	4,560	1,835	4,666	14,128	
2021-22	3,226	4,702	1,912	4,781	14,621	
2022-23	3,391	4,843	1,992	4,895	15,122	
2023-24	3,561	4,986	2,072	5,011	15,630	
2024-25	3,736	5,130	2,156	5,128	16,150	
2025-26	3,920	5,276	2,243	5,247	16,686	
2026-27	4,112	5,424	2,333	5,367	17,236	

	Self drive tourism nights (000)						
Northern Territory	Darwin		Regional Nort				
	International	Domestic overnight	International	Domestic overnight	Total		
2017-18	833	741	518	2,325	4,418		
2018-19	888	770	541	2,396	4,594		
2019-20	933	795	564	2,458	4,750		
2020-21	981	821	587	2,520	4,909		
2021-22	1,032	846	612	2,582	5,072		
2022-23	1,085	872	638	2,643	5,238		
2023-24	1,139	897	663	2,706	5,406		
2024-25	1,196	923	690	2,769	5,578		
2025-26	1,254	950	718	2,833	5,755		
2026-27	1,316	976	747	2,898	5,937		

2026-27 projections

Expenditure – capital city and regional Northern Territory

	Overnight visitor expenditure (\$m)						
Northern Territory	Darwin	Regional Northern Territory	Total				
	Total	Total	Total				
2017-18	1,122	1,439	2,561				
2018-19	1,176	1,488	2,664				
2019-20	1,223	1,534	2,757				
2020-21	1,272	1,579	2,851				
2021-22	1,323	1,626	2,948				
2022-23	1,374	1,673	3,046				
2023-24	1,426	1,720	3,146				
2024-25	1,479	1,769	3,248				
2025-26	1,534	1,819	3,353				
2026-27	1,591	1,870	3,461				

Data notes:

Source

• Tourism Research Australia (TRA)

Employment

• Estimates for each tourism region have been sourced from TRA's 2016-17 Regional Tourism Satellite Accounts.

Visitor Estimates

· Components may not add to totals as visitors may visit more than one tourism region on a trip.

Expenditure Estimates

- Expenditure excludes all motor vehicle, capital and major equipment purchases and for international visitors any pre-purchased international airfares and 70 per cent of pre-purchased packages assumed to be spent outside Australia.
- · For self-drive, expenditure for each tourism region refers to total expenditure in that region by visitors who arrived by self-drive vehicle.
- For caravan and camping, expenditure for each tourism region refers to total expenditure in that region by visitors who stayed in a commercial caravan park or camping ground during their visit.

Tourism Region Estimates

- Tourism regions estimates for nearly all metrics are based on the region boundaries which applied in 2017. The caravan and camping expenditure estimates are based on 2018 region boundaries. The differences between 2017 and 2018 region boundaries are negligible.
- Where a tourism region is asterisked (*) one or more of the estimates is subject to high sampling variability. In these instances, the estimates and growth rates reported should be treated with caution.
- The Gold Coast tourism region is included in Regional Queensland estimates.

Inclusions and Exclusions

- · Regional, State and National totals include relevant estimates from tourism regions where data has been confidentialised and not published (i.e. np cells).
- Regional, State and National totals exclude stopovers by visitors to unspecified, offshore and/or transit locations.

Projections

- Visitor overnight forecasts derived from TRA data
- · Self-drive visits and visitor nights have been calculated using a five-year average of the percentage self-drive represents of all tourism
- Expenditure forecasts have been calculated using visitor nights as a pro rata proxy
- Care should be used when using forecasted numbers. Domestic and international geopolitical and economic events outside the scope of this report can impact both domestic and international visitor numbers, travel patterns and expenditure.

NRMA

PO Box 1026 Strathfield NSW 2135 Public.Policy@mynrma.com.au

mynrma.com.au