## Why am I receiving this offer?

As a valued NRMA Insurance customer, you may be eligible for offers and promotions as part of your membership with us. With NRMA Insurance, the more policies you have, the more you save. Not only does a roadside assistance Membership add to your policy count (equating to increased annual savings), for a limited time, it will also count for your years of relationship.

# What if I'm already a Member of the NRMA?

While your vehicle is covered with NRMA Insurance, this may not cover you for roadside assistance coverage. To check if you have roadside assistance Membership for your vehicle, call us on 13 11 22 or <u>visit your nearest NRMA Office</u>.

## What is the difference between NRMA Insurance and the NRMA?

While we both wear the NRMA badge with pride, the NRMA (who specialise in roadside assistance) and NRMA Insurance are now two separate companies. The good news is that we're still teaming up to give you some great offers like this one.

NRMA roadside assistance is provided by the National Roads and Motorists' Association Limited ABN 77 000 010 506. NRMA Motor Insurance is issued by Insurance Australia Limited ABN 11 000 016 722 trading as NRMA Insurance.

# How is my personal information being used?

Your personal information is collected, held, used and disclosed in accordance with the NRMA Insurance Privacy Policy, to provide information and offers about products and services that might benefit you. <u>Refer to the policy here</u>.

In this instance, NRMA Insurance policy holders can take advantage of a special offer on roadside assistance. You can contact NRMA Insurance at any time to opt out of receiving marketing communications.

#### What makes this a special offer?

New Members looking to join the NRMA normally pay a one off join fee of \$55 plus the cost of their roadside assistance subscription. As an exclusive offer to eligible NRMA Insurance customers, the NRMA are waiving the \$55 join fee and providing a saving on the cost of a Classic Care or Premium Care roadside subscription for both annual and monthly over 12 month contract.

	Standard	Offer Price	Savings
	price with	for the first	
	Join Fee	12 months	
Classic Care Annual	\$165.00	\$89.50	\$75.50
Classic Care Monthly over 12 months contract	\$174.88	\$99.00	\$75.88
Premium Care Annual	\$254.00	\$139.00	\$115.00
Premium Care Monthly over 12 months contract	\$282.88	\$153.00	\$129.88

### What is the price after 12 months?

As the join fee is one off, you will never have to pay the join fee if you continue your Membership with The NRMA. You can continue on your current subscription package or choose a different package to suit your needs.

A Classic Care subscription will then be \$110 annually, and a Premium Care subscription will be \$199 annually.

A Classic Care subscription will then be \$9.99 per month over a 12 months contract, and a Premium Care subscription will be \$18.99 per month over a 12 months contract.

These prices are correct as at March 2018.

## Can I sign-up to this offer if I need immediate roadside assistance?

No, unfortunately this offer is not available if you're currently broken down. If you do require assistance immediately, call us on 13 11 22.

## Can this offer be used in conjunction with any other offers?

Unfortunately, this offer can't be used in conjunction with any other offer on the same vehicle. However, this exclusive offer is the best roadside assistance offer you'll find for new Members with NRMA roadside assistance. With even more patrols on this road and unlimited call outs, it pays to be covered.

#### What if I have more than one vehicle that needs roadside assistance cover?

This offer is only available on one vehicle. However, if you have any other vehicles, you can take advantage of our multi-vehicle discount on any that you add to your Membership, giving you 20% off the cost of roadside assistance for each additional vehicle.

Note – this exclusive offer cannot be used on conjunction with any other offer on the same vehicle.

#### How do I take up the offer?

This special offer is available online by visiting mynrma.com.au/roadsideexclusive. You can also take up the offer by calling us on 13 11 22 or by visiting your local NRMA Office to take out and pay for a new Classic Care and Premium Care Membership.

#### Where can I find an NRMA Office?

A list of NRMA Offices can be found at https://www.nrma.com.au/contact-us