

# TERMS AND CONDITIONS

## Review Crew Competition 2025

### General

1. By participating in the Review Crew Competition 2025 (**Promotion**), you will be deemed to have:
  1. accepted these Terms and Conditions; and
  2. expressly consented to our use of your personal information under the *Privacy Act 1988* (Cth), *Spam Act 2003* (Cth), and other related communication and privacy legislation for marketing and other NRMA business purposes.
2. The promotor is National Roads and Motorists Association Limited, trading as NRMA Limited ACN 000 010 506 of Level 13, 151 Clarence Street, Sydney NSW 2000 (**Promotor**).
3. The Promotion commences at 0:00am (AEST) on 17 June 2025 and entries close at 11:59pm (AEST) on 30 June 2025 (**Promotional Period**).
4. Entry is open to Australian residents aged 18 years or older who are current NRMA members. Entrants must be opted in to receive electronic marketing communications and have a valid email address or phone number recorded in the Promoter's customer database.

### How to Enter

5. To validly enter the Promotion, entrants must:
  1. During the entry period, participants must upload a short video (maximum 30 seconds) of themselves answering the designated video review challenge question. Each challenge is specific to one of the 10 prize packages listed below and applies only to that particular package.
  2. A valid membership number must be provided in entry form (**Participant**).
  3. Participants may enter once per prize package, with a maximum of one (1) entry per package permitted during the Promotional Period.
  4. If a Participant provides an invalid NRMA membership number, that Participant's entry will be removed from the Competition
6. Each Participant acknowledges that at the time of entering the Competition, their contact details associated with their NRMA membership are current.
7. All video entries become the property of the Promoter upon submission. By entering, participants grant the Promoter the right to use their entry for the purpose of promoting and advertising the event(s) in Australia or elsewhere, at the Promoter's discretion.
8. The Promoter may publish, edit, reproduce, and distribute submitted material across any medium the NRMA and partners see fit.
9. Participants will not receive any payment or compensation for the use of submitted material. All submitted content becomes the property of the Promoter (NRMA), which may be used without further notice or reference to the participant.
10. This is a game of skill and chance plays no part. The Promoter's decision is final, and no correspondence will be entered into with losing and/or ineligible Participants.

## Challenges:

1. Dream Voyage: Review your favourite dessert or sweet treat.
2. Theme Park Thrills: Review your lounge room like its a fun theme park,
3. Ultimate City Stay: Review your favourite household product.
4. Mountain Reset: Review your walk around your neighbourhood.
5. The Penguin Parade: Review your favourite stuff animal.
6. Eco Escape: Head outside and review something in nature.
7. Coast to Cabernet: Review your favourite drink like you're at a wine tasting.
8. Beach to Bush: Review your favourite pizza or snack.
9. Wild Luxury Retreat: Review your bedroom like you've stepped into a 5-star hotel room.
10. Top End Adventure: Review what you'd pack for a Northern Territory adventure.

## Eligibility

11. To be eligible, winners must agree to participate as NRMA Trip Reviewers. As part of this role, winners will be required to capture and provide videos and photos documenting their experience during the trip they have won. By accepting the prize, winners grant NRMA the right to use this content across any media and platforms of NRMA's choosing, for promotional and marketing purposes.
12. Content Requirements
  1. Format: Please provide a mix of videos and still photos. Videos should be in vertical (9:16) format unless otherwise specified.
  2. Video length: Short-form videos (max 60 seconds each); feel free to film in clips for flexibility.
  3. Min. 10–15 high-res photos (landscape and portrait mix)
  4. If you're talking, make sure it's quiet where you are. Avoid having music in the background.
13. In addition to capturing and reviewing the key moments outlined below, winners will be required to provide a review of the overall trip experience.

### Dream Voyage:

- Flights
- Kimberley Icons, Ashmore & The Rowley Shoals cruise
- Onboard accommodation
- Taste of Australia premium wine package
- Scuba diving – Ashmore Reef
- Private dinner with the captain

### Theme Park Thrills

- Treasure Island accommodation
- Rental car
- Fuelling up at Ampol
- Dining experience using Entice voucher
- Using Woolworths voucher
- Bistro dining experience
- Bear Grylls activity
- Kids Club activities
- Theme Park experience
- Outback Spectacular

#### Ultimate City Stay:

- Flights
- Accommodation
- Dining experience using Entice voucher
- Whale Watching Sydney cruise
- Gold class movie experience
- Endota Spa treatment

#### Mountain Reset:

- Cradle Mountain accommodation
- Rental car
- Fuelling up at Ampol
- Cradle Mountain Hotel dining experience
- Cradle tasting experience
- The Retreat Spa experience
- Gallery Tour
- Dove Lake Kayak Tour

#### The Penguin Parade

- Phillip Island Holiday Park accommodation
- Rental car
- Fuelling up at Ampol
- Using Woolworths voucher
- Phillip Island Nature Park experience

#### Eco Escape

- Turtle Sands accommodation
- Rental Car
- Fuelling up at Ampol
- Using Woolworths voucher
- Sunrise Cultural Walking Tour
- E-bike hire
- Turtle encounter tour

#### Coast to Cabernet:

- Accommodation
- Rental car
- Fuelling up at Ampol
- Dining experience using Entice voucher
- The Penfolds Experience
- Kangaroo Island Day Tour

#### Beach to bush

- Murramarang Beachfront Resort accommodation
- Rental car
- Filling up at Ampol
- Use of dining voucher
- Mogo Wildlife Park experience

- Batemans Bay Kayak and Pizza tour

#### Wild Luxury Retreat:

- Flight
- Freycinet Lodge accommodation
- Rental car
- Fuelling up at Ampol
- Lodge dining experience
- Romantic dinner by the bay experience
- Wineglass Bay cruise
- Kayaking tour

#### Top End Adventure:

- Accommodation
- Rental car
- Fuelling up at Ampol
- Litchfield National Park day tour
- Adelaide River jumping crocodile cruise
- 00Seven Jetski Adventure

- Employees of the Promoter and its Related Bodies Corporate (as this term is defined in the *Corporations Act 2001* (Cth) and their immediately family, and any person involved in the management of the Promoter and their immediately family, are prohibited from taking part in the Competition.
- To protect the integrity of the Competition, the Promoter reserves the right, at its sole discretion, to verify, at any time (including after the closing of the Competition) the validity of all entries (including an entrant's identity, age, place of residence and the purchase) and to disqualify any entrant who submits invalid, incomplete, indecipherable, or illegible entries, or tampers with the entry process, or uses any automated entry software or any other mechanical or electronic means to submit repeated entries.

### Determining and notifying winners

- The Promoter will review and judge all entries based on predetermined guidelines, and decide, in its sole discretion, the 10 winning entries (the Winners).
- The judges' decision will be final, and no correspondence will be entered into.
- All eligible entries will be reviewed by a judging panel comprising five (5) NRMA employees. Entries will be evaluated based on the following criteria:
  - Response to the daily video review challenge from a creativity and review perspective
  - Video quality relating to clarity of audio and visuals
    - The winning entries will be determined based on meeting the judging criteria and merit.
- The Promoter will notify Winners on 31 July 2025 (**Determination Date**) by email using the details linked to their NRMA membership number and their name and postcode published on [www.mynrma.com.au](http://www.mynrma.com.au) (unless they asked for the name not to be published). Only Winners will

be notified. Winners who cannot be reached within seven (7) days of the Determination Date using the details linked to their NRMA membership number will be disqualified from the Competition and their prize forfeited.

20. If for any reason, a Winner does not claim their prize within seven (7) days of being notified, or chooses not to participate in the Competition, then that Winner will be disqualified from the Competition and their Prize forfeited.
21. If a Winner is disqualified from the Competition or their Prize forfeited, the Promoter reserves the right to award that Winner's Prize to the Participant with the next best entry.
22. Subject to any directions from the applicable regulator, if one (1) or more Prizes are not claimed by 6 August 2025 (**Subsequent Determination Date**), the Participant with the next best entry will be awarded a Prize. Any subsequent winning Participants will be notified by email using the details linked to their NRMA membership number and their name and postcode published on [www.mynrma.com.au](http://www.mynrma.com.au) (unless they asked for the name not to be published).
23. If there is no Winner of one (1) or more Prizes by 20 August 2025 (being fourteen (14) days after the Subsequent Determination Date), that information will be published on [www.mynrma.com.au](http://www.mynrma.com.au).

## Prizes and packages

24. Each winner will receive one (1) of ten (10) distinct prize packages, corresponding to the specific competition or prize draw they entered and won. Prizes are not transferable or exchangeable and must be accepted as awarded. Prizes do not include travel insurance for the winner or their passengers. Arranging and paying for travel insurance or any related insurances is the responsibility of the winner or their nominee
1. The Dream Voyage for two people, valued at approximately \$39,675, includes:
    - Return economy class flights within Australia (as arranged by the Promoter)
    - Two (2) nights' accommodation, including daily breakfast, selected by the Promoter (one night before and one night after the cruise).
    - \$1,000 prepaid Mastercard gift card
    - A 12-night all-inclusive Kimberley Icons, Ashmore & The Rowley Shoals cruise, including:
      - Breakfast, lunch, and dinner daily
      - Transfers to and from the accommodation before and after the cruise
      - A premium Taste of Australia wine experience
      - Scuba diving at Ashmore Reef
      - An exclusive private dinner with the captain
    - The Dream Voyage must be taken on 22 September 2025—no alternative travel dates are available.
  2. Theme Park Thrills for four people, valued at approximately \$12,700, includes:
    - Return economy class flights within Australia (as arranged by the Promoter)
    - Five (5) nights' accommodation at Treasure Island Holiday Park in the Lagoon Deluxe Villa or similar
    - Six (6) days' car rental (vehicle and provider selected by the Promoter)
    - \$300 Ampol fuel gift card
    - \$500 Woolworths gift card
    - \$500 Entice gift card
    - \$3,000 prepaid Mastercard gift card

- \$250 food and beverage credit to use at the accommodation.
  - Bear Grylls Survival Academy experience
  - Access to one children's activity at Treasure Island Holiday Park, subject to availability and at the discretion of the Holiday Park.
  - Outback Spectacular tickets
  - Village Roadshow Super Pass (including access to Wet'n'Wild, Movie World, Sea World, and Paradise Country)
3. The Ultimate City Stay for four people, valued at approximately \$12,910, includes:
    - Return economy class flights within Australia (as arranged by the Promoter)
    - Two (2) nights' Sydney CBD accommodation (selected by the Promoter), including daily breakfast
    - \$2,000 Entice gift card
    - \$3,000 prepaid Mastercard gift card
    - Whale Watching Sydney cruise
    - Gold Class cinema vouchers
    - One (1) hour Endota Spa treatment
    - The Ultimate City Stay must be taken between 1 September 2025 and 15 November 2025.
  4. Mountain Reset for two people, valued at approximately \$9,200, includes:
    - Return economy flights (within Australia)
    - Three (3) nights' accommodation at Cradle Mountain Hotel in a King Room or equivalent.
    - Car rental (as selected by the promoter) for 4 days
    - \$400 Ampol fuel gift card
    - \$750 food and beverage credit to use at the accommodation.
    - \$1000 prepaid Mastercard gift card
    - Animal Night tour
    - Cradle Tasting
    - 60-minute spa retreat
    - Gallery Tour
    - Dove Lake Kayak Tour
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  5. The Penguin Parade experience for four people, valued at approximately \$9,200, includes:
    - Return economy class flights within Australia (as arranged by the Promoter)
    - Four (4) nights' accommodation at Phillip Island Holiday Park in the Safari Tent or equivalent
    - Five (5) days' car rental (vehicle and provider selected by the Promoter)
    - \$300 Ampol fuel gift card
    - \$1,000 Woolworths gift card
    - \$1,000 prepaid Mastercard gift card
    - Phillip Island Nature Parks Multi-Park Pass
  6. Eco Escape for four people, valued at approximately \$10,6400, includes:
    - Return economy class flights within Australia (as arranged by the Promoter)
    - Four (4) nights' accommodation at Turtle Sands Holiday Park in a three-bedroom beach villa or similar
    - Five (5) days' car rental (vehicle and provider selected by the Promoter)
    - \$300 Ampol fuel gift card
    - \$500 Woolworths gift card
    - \$2,000 prepaid Mastercard gift card
    - Sunrise Cultural Walking Tour
    - Turtle Encounter Tour
    - E-bike hire for one hour

- This package may be claimed for travel between 1 November 2025 and 31 January 2026.
7. Coast to Cabernet for two people, valued at approximately \$7,900, includes:
    - Return economy class flights within Australia (as arranged by the Promoter)
    - Three (3) nights' accommodation (selected by the Promoter), including daily breakfast and parking
    - Four (4) days' car rental (vehicle and provider selected by the Promoter)
    - \$400 Ampol Fuel gift card
    - \$1,000 Entice Dining gift card
    - \$1,000 prepaid Mastercard gift card
    - The Penfolds Experience – including a three-course lunch with matched wine pairing
    - A full-day guided tour of Kangaroo Island
  8. Beach to Bush for four people, valued at approximately \$11,900, includes:
    - Return economy class flights within Australia (as arranged by the Promoter)
    - Four (4) nights' accommodation at Murramarang Beachfront Holiday Resort in a two-bedroom villa or similar
    - Five (5) days' car rental (vehicle and provider selected by the Promoter)
    - \$400 Ampol fuel gift card
    - \$1,000 Woolworths gift card
    - \$2,000 prepaid Mastercard gift card
    - Entry passes to Mogo Wildlife Park, including a 60–90 minute VIP Zoo Keeper tour.
    - Batemans Bay Kayak and Pizza Tour
  9. Wild Luxury Retreat for two people, valued at approximately \$9,822 includes:
    - Return economy class flights within Australia (as arranged by the Promoter)
    - Three (3) nights' accommodation at Freycinet Lodge in the Coastal Pavilion or similar
    - Four (4) days' car rental (vehicle and provider selected by the Promoter)
    - \$400 Ampol fuel gift card
    - \$1,000 prepaid Mastercard gift card
    - \$1,000 food and beverage credit to use at the accommodation
    - Romantic dinner by the bay
    - Wineglass Bay cruise
    - Kayaking tour
  10. Top End Adventure for four people, valued at approximately \$15,832, includes:
    - Return economy class flights within Australia (as arranged by the Promoter)
    - Five (5) nights' accommodation (selected by the Promoter), including daily breakfast and parking
    - Six (6) days' car rental (vehicle and provider selected by the Promoter)
    - \$400 Ampol fuel gift card
    - \$6,000 prepaid Mastercard gift card
    - Litchfield National Park Day tour including lunch
    - Adelaide River jumping crocodile cruise
    - 00Seven Jet Ski Adventures experience
  25. Winners must complete their travel between 1 September 2025 and 30 November 2025, unless otherwise specified for individual prize packages. The Dream Voyage must be taken on 22 September 2025—no alternative travel dates are available. The Ultimate City Stay must be taken between 1 September 2025 and 15 November 2025. The Eco Escape package may be claimed for travel between 1 November 2025 and 31 January 2026.

26. The total value of the Prizes is \$140,096. The total value of the Prizes is correct at the time of printing, and the Promoter accepts no responsibility for any subsequent variation in the prize value.
27. Participants may only win one (1) Prize.
28. There are no bonus prizes awarded in this Competition. All prize values are in Australian dollars.
29. If part of the Prize is unavailable, the Promoter reserves the right to substitute the Prize with a prize of equal or greater value or specification, subject to any directions given by the applicable regulator. No responsibility or liability is accepted for any variation in the value of the prizes. Prizes are not exchangeable, transferable, or redeemable for cash. NRMA reserves the right to substitute the selected accommodation, activities, or inclusions with alternatives of equal or greater value in the event of unavailability.

### Personal Information and Privacy

30. The details contained in each Participant's entry are protected by security safeguards as detailed in the Promoter's Privacy Policy, which is available at [www.mynrma.com.au](http://www.mynrma.com.au). Personal information will only be used in accordance with the Promoter's Privacy Policy and these Terms and Conditions.
31. The details contained in each Participant's entry are protected by security safeguards as detailed in the Promoter's Privacy Policy, which is available at [www.mynrma.com.au](http://www.mynrma.com.au). Personal information will only be used in accordance with the Promoter's Privacy Policy and these Terms and Conditions.
32. Participants can contact the Promoter's Privacy Officer if they would like details of the personal information about them held by the Promoter, or to exercise any of their rights under the *Privacy Act 1988* (Cth) via email at [privacy@mynrma.com.au](mailto:privacy@mynrma.com.au) or by writing to:  
Privacy Officer  
9 Murray Rose Avenue  
Sydney Olympic Park  
NSW 2127
33. The Promoter and its Related Bodies Corporate may, for a reasonable period, unless otherwise advised, use a Participant's personal information (such as name, age, membership number, mobile phone number and email address) and any other information provided to the Promoter pursuant to this Competition without remuneration or compensation to the Participant for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning for marketing purposes (for example by promoting the Promoter, its business and Related Bodies Corporate). You may opt out of receiving marketing information by using the functional unsubscribe facility included in each direct marketing communication from the Promoter.

### Limitation of Liability

34. Subject to any applicable guarantee, warranty, right or condition which cannot by law be excluded
35. Subject to any applicable guarantee, warranty, right or condition which cannot by law be excluded or limited, or the exclusion of which would invalidate some or all of these Conditions of Entry, including without limitation under the *Competition and Consumer Act 2010* (Cth) and the *Australian Consumer Law* or under the applicable state or territory laws applying to competitions of this type (**Non-excludable Condition**), the Promoter is not responsible for and excludes all liability (including negligence) for and in relation to any loss or damage (including



loss of opportunity, loss of profit, and any indirect, special or consequential loss) arising in any way suffered or incurred (including without limitation death or injury) by reason of any act or omission, including without limitation negligence, by the Promoter in connection with the Competition. Without limitation, this applies to:

- a. any technical errors or equipment malfunction including any interruption, defect, or delay in operation or transmission or a carriage service, communications line or network (whether or not under the Promoter's control);
- b. any unauthorised access to or third party interference with the Promoter's CAD;
- c. any entry that is late, lost, altered, deleted or misdirected (whether before or after receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; and
- d. any tax or other regulatory liability incurred by a Participant in relation to a Participant's participation in the Competition.

36. Subject to any Non-excludable Condition, all guarantees, representations, conditions and warranties of any nature are expressly excluded.

37. Subject to any Non-excludable Condition, the Promoter may:

- a. modify or suspend the Competition if all entrants participating in the Competition until that point are notified of the changes to these Conditions of Entry, upon notification of any such changes, the affected entrants may terminate their participation in the Competition without any liability to the entrant; or
- b. suspend, terminate, or cancel the Competition, and the Promoter will not be liable to any person for any such modification, suspension, termination, or cancellation.

38. The Promoter has no liability to any person for any dispute between a Participant or its officers, employees, agents, contractors, or consultants in relation to the Competition.

39. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

40. The Promoter does not guarantee or otherwise make any representation that a Participant will receive any, or a specific, prize under the Competition.

41. These Terms and Conditions are governed by the laws of New South Wales, Australia.