

20 DAY TOUR OF NEW YORK, TORONTO, QUEBEC AND MORE WITH FLIGHTS INCLUDED.



A trip to the USA and Canada should be on everyone's bucket list. From the towering metropolis of New York, to the beauty of the Canadian countryside, here's a two-country package of extraordinary value.

At a glance Discover the heart of the United States and the beauty of Nova Scotia on this fantastic 20 day land and sea tour. Take in New York, Philadelphia, Niagara Falls, Quebec, Toronto, Pennsylvania and more. With return flights, seven nights in hotel accommodation, a 10 night cruise, English-speaking guides, airport transfers and more, it's never been easier to see the East Coast of the USA and Canada.

## 1300 292 803 nrmatravel.com.au **9A York St Sydney**

Offer available for a limited time or until sold out.



# The itinerary

## Day 1

#### Australia – New York

Today you'll fly from Sydney to New York with American Airlines, United Airlines or Delta Airlines (subject to availability). Once you arrive you'll be met by your tour leader in the airport and taken to your hotel.

*Overnight*: Crowne Plaza or Ramada Hotel, Newark Airport *Meals included*: In-flight

## Day 2

#### Take a bite out of the Big Apple

Take a bite out of the Big Apple on an orientation tour of this famous city. First you'll embark on a Liberty cruise to see the countries most famous landmark – the Statue of Liberty. Afterwards, continue to the towering Empire State building and take in the breathtaking views from the observation deck. Finish off the day with a visit to Times Square, Rockefeller Centre, Fifth Avenue and Grand Central Park.

*Overnight*: Crowne Plaza or Ramada Hotel, Newark Airport *Meals included*: None

## Day 3

### New York – Philadelphia

Continue your New York sightseeing tour today with a walk on Wall Street, the financial district of the world. Afterwards drive by the September 11 Memorial Park (the tour will aim to stop at the park if traffic permits). Travel on to Philadelphia and visit the Liberty Bell Centre then see Independence Hall, site of the signing of the Declaration of Independence.

*Overnight*: Best Western Plus or Hampton Inn, Pennsville *Meals included*: None

## Day 4

### Washington, D.C. – Lancaster County

Today travel to the nation's capital, Washington, D.C. This morning immerse yourself in the proud heritage of a nation as you view the White House, the U.S. Capitol Building and the Lincoln Memorial. Afterwards continue to Lancaster County, Pennsylvania.

*Overnight*: Best Western Plus or Hawthorn Suites by Wyndham, Lancaster County *Meals included*: None

## Day 5

## Amish Country experience — Niagara Falls

Head back in time and explore the rural backroads of Pennsylvania's Lancaster County with a local expert. Learn about the traditional agricultural lifestyle of the Amish and the Mennonites, who live much the same as they did when they first settled here over 200 years ago. Tour the authentic Amish farmhouse and hear the stories of Amish history, lifestyles today, and religious traditions. Then, explore the Amish Village. Depart Lancaster County and journey across Pennsylvania into the eastern corner of New York. Arrive in Canada at the magnificent Niagara Falls.

*Overnight*: Michael's Inn Fallsview Hotel, Niagara Falls *Meals included*: None



# The itinerary

## Day 6

#### Niagara Falls – Toronto

This morning view the great natural wonder of Niagara Falls up-close onboard the Hornblower cruise to the base of the falls. Then watch an IMAX movie (not included) to learn of Niagara Falls' incredible stories before enjoying an optional signature Lunch at Skylon Tower Revolving Dining Room (not included) with panoramic views of the whole Niagara Falls region.

Afterwards journey along the shores of the Great Lake Ontario and arrive at cosmopolitan Toronto. This afternoon set out for an orientation tour of the city where you'll have time to explore on your own or enjoy an optional tour of the Canadian National Tower (not included) - one of the seven modern wonders of the world.

*Overnight*: Park Inn by Radisson Markham, Toronto *Meals included*: None

## Day 7

#### Toronto – Thousand Islands – Albany

Today drive to Thousand Islands situated between Canada and the United States along the Saint Lawrence River. Take an optional cruise in the Canadian Thousand Island region (not included), which features famous sights and views, including the renowned and romantic Boldt Castle. Afterwards cross the border at Thousand Islands Bridge and enter the United States before continuing to the capital of New York State, Albany.

*Overnight*: Holiday Inn Express Downtown, Albany *Meals included*: Breakfast

## Day 8

#### Albany – New York City – Eastern Canada cruise

This morning return to New York City and head to the Port of New York to board the 'Norwegian Gem', your home foe the next 10 nights.

*Overnight*: Norwegian Cruise Lines - 'Norwegian Gem' ship *Meals included*: Dinner

## Day 9

## At sea

You'll spend today at sea to enjoy everything your cruise ship has to offer.

*Overnight*: Norwegian Cruise Lines - 'Norwegian Gem' ship *Meals included*: Breakfast, lunch and dinner

#### Day 10 Sydney, Nova Scotia

The coal industry brought immigration from many parts of the world, giving harbour town Sydney a multicultural mix. Located on Cape Breton Island, Sydney is also an ideal jumping-off point for scenic adventures and optional shore excursions.

*Overnight*: Norwegian Cruise Lines - 'Norwegian Gem' ship *Meals included*: Breakfast, lunch and dinner

## Day 11

#### **Charlottetown, Prince Edward Island**

Opulent clapboard villas lead the way towards Charlottetown's beautiful Victoria Park. Colours are everywhere - from the Victorian architecture to the red sandstone cliffs. Sample homemade island jams, visit the Anne of Green Gables homestead and stroll the boardwalk on your optional shore excursions.

*Overnight*: Norwegian Cruise Lines - 'Norwegian Gem' ship *Meals included*: Breakfast, lunch and dinner

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## The itinerary

## Day 12

At sea

Enjoy today at sea where you're free to relax. *Overnight*: Norwegian Cruise Lines - 'Norwegian Gem' ship *Meals included*: Breakfast, lunch and dinner

## **Day 13**

### Quebec, Canada

Quebec City lies on the Saint Lawrence River and is divided by steep bluffs into Upper Town, which includes the old quarter and Lower Town. Perched atop Cap Diamant, the old quarter is the only walled city in North America and is a UNESCO World Heritage Site.

*Overnight*: Norwegian Cruise Lines - 'Norwegian Gem' ship *Meals included*: Breakfast, lunch and dinner

## **Day 14**

#### At sea

Take advantage of the many optional onshore excursions offered.

*Overnight*: Norwegian Cruise Lines - 'Norwegian Gem' ship *Meals included*: Breakfast, lunch and dinner

## **Day 15**

At sea

*Overnight*: Norwegian Cruise Lines - 'Norwegian Gem' ship *Meals included*: Breakfast, lunch and dinner

## **Day 16**

### Halifax, Nova Scotia

Admire the rugged coastline that surrounds Halifax, the world's second-largest natural harbour. This beautifully preserved city is Nova Scotia's capital and was founded in 1749.

*Overnight*: Norwegian Cruise Lines - 'Norwegian Gem' ship *Meals included*: Breakfast, lunch and dinner

### Day 17 At sea

Enjoy some of the many great facilities on offer on your last day onboard the 'Norwegian Gem'.

*Overnight*: Norwegian Cruise Lines - 'Norwegian Gem' ship *Meals Included*: Breakfast, lunch and dinner

## Day 18

**New York – Australia** After disembarking, say goodbye to New York and then make your

own way to the airport for your return flight to Australia.

Meals included: Breakfast

## **Day 19**

In transit Meals included: In-flight

Day 20 Arrive in Australia



## Tour inclusions

## Highlights

- Experience the best of the East Coast of USA and Canada
- Visit New York, Philadelphia, Washington DC, Pennsylvania, Niagara Falls, Toronto, Albany
- Dock in Sydney, Charlottetown, Quebec, & Halifax
- See the iconic Statue of Liberty on a Liberty cruise
- Enjoy stunning views from the Empire State Building observation deck
- Take a New York City tour; visit Wall Street, Central Park and more
- Stop in Philadelphia and visit the Liberty Bell Centre
- See the White House and Lincoln Memorial on a city tour of Washington DC
- Explore a traditional Amish village in Pennsylvania
- Feel the power of Niagara Falls on the Hornblower cruise
- Take a scenic trip through the Thousand Islands region
- Explore multicultural Sydney in Nova Scotia
- Dock in Victorian Charlottetown on Prince Edward Island
- Wander through the elegant city of Québec
- See Halifax Nova Scotia's capital

## **Flights**

• Return international flights (economy class) departing SYD

## Cruise

- 10 night Eastern Canada Cruise with Norwegian Cruise line
- Sail aboard the magnificent 'Norwegian Gem' ship
- Pre paid gratuities on cruise

## Accommodation

• 7 nights in hotel accommodation

## Dining

• Onboard meals, entertainment and pre paid gratuities

## **Tour essentials**

- English-speaking tour leader
- Airline and cruise taxes and surcharges

## **Transport**

• Transportation by A/C vehicles

## **Transfers**

• Transfer airport to hotel



## Important information

## **Booking information**

After purchase, you will receive a receipt and a purchase confirmation email. You will also be directed to an online Passenger Information Form. You must complete your Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras must be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of fees below.

On purchasing this travel offer you are bound by the suppliers standard Terms and Conditions in addition to the specific terms and conditions outlined in this important information.

*Please note*: all additional charges are payable direct to the NRMA (unless otherwise stated).

## **Offer essentials**

Travel Offer is valid for travel on selected dates until 11th October 2018.

Travel Offer is valid for one person based on twin share.

#### Single traveller supplement

For solo travellers a mandatory single supplement applies

- Inside Stateroom: \$2600
- Ocean View Stateroom: \$3100
- Balcony Stateroom: \$3600

#### Departure dates (2018)

September: 1 October: 1,11

#### **Departure cities**

Sydney.

## Flights

## Airline(s) used

American Airlines, Delta Airlines, United Airlines, Virgin Australia, Air Canada, Air New Zealand, Westjet plus any codeshare partners (subject to availability).

#### Arrive early in New York, USA

\$200 per person, subject to availability

#### Please note:

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.

#### Stay behind in New York, USA

\$200 per person, subject to availability

Please note:

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.

#### **Flight Upgrades**

*Please note*: Upgrades are subject to request only. Availability and pricing will be confirmed once your Passenger Information Form is returned to the NRMA.

## Cruises

#### Cabins

All cabins are subject to availability; some cabins may have restricted views.



## Important information

## Accommodation

#### Accommodation used

3-4 star (self-rated)

- Newark (Airport Area): Crowne Plaza OR Ramada Hotel
- Pennsville: Best Western Plus OR Hampton Inn
- Lancaster County: Best Western Plus OR Hawthorn Suites by Wyndham
- Niagara Falls: Michael's Inn Fallsview Hotel
- Toronto: Park Inn by Radisson Markham
- Albany: Holiday Inn Express Downtown
- Cruise: Norwegian Cruise Lines 'Norwegian Gem' ship

*Please note*: rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.

#### Extra nights

Not available

#### Maximum room capacity

3 people (subject to availability).

#### **Child policy**

- No child discounts. Full price applies for all children travelling with their parents.
- Strictly valid for children/infants 12 years old and over

*Please note*: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.

#### **Triple share**

No discounts apply for 3rd person travelling. Full price applies, subject to availability.

#### **Bedding Configuration**

Double or twin bedding (subject to availability).

#### **Adjoining rooms**

Subject to availability and at the hotels discretion. Please enquire on booking if you require this option.

## **General tour information**

Minimum group size 2, maximum group size 50 per vehicle.

#### Optional tours and activities Day 6

- Niagara Falls IMAX Movie Theatre \$15 USD (approx. \$20 AUD)
- Niagara Falls Signature Lunch in Skylon Tower \$45 USD (approx. \$60 AUD)
- Canadian National Tower \$37 USD (approx. \$50 AUD)

### Day 7

#### Please note:

- Prices are based on per person, are subject to availability, time permitting and weather conditions, and are payable direct to the tour operator in the currency specified
- Prices are based on 2017 rates and may increase slightly in 2018
- Some tours require minimum numbers to operate
- Shore excursions can be booked/reserved directly with the cruise line prior to travel (subject to availability)
- Shore excursions can also be booked whilst onboard (subject to availability)



## Important information

## **Exclusions**

- Visa fees and requirements (A USA ESTA Visa waiver and an ETA for Canada are strict requirements if travelling on an Australian passport)
- Meals/beverages not stated in the itinerary (including any specialty restaurants onboard cruise)
- Recommended gratuities/tipping: \$10 USD per person/day payable on tour
- Mandatory gratuities/tipping: On any additional purchases made onboard cruise
- Optional activities/tours (including any 'onshore' excursions as part of cruise)
- Personal expenses
- Transfer port to airport (day 18)
- Travel insurance (Mandatory)

*Please note*: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised with the NRMA.

## Other important information

## Tour Guide vs Tour Leader

## Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

#### Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however they are not required to have specific knowledge on art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

*Please note:* tour leaders/guides are not a standard inclusion in all NRMA travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.

## Cruise

- Disembarkation usually begins 2 hours after docking.
- Due to security reasons, all guests must be on board 2 hours before sailing.
- Itineraries are subject to change at any time without notice.
- Check your specific sailing for exact departure and arrival times. All times are local to the port.

## **Coach tour**

### Luggage:

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and offloading of their luggage from the coach.



## Other important information

#### **Gratuities:**

Gratuities (tips) are not included in the tour price for services of the tour manager and driver throughout the tour. The recommended tip for the tour manager and driver is \$10 USD per person per day, which will be collected by the tour manager whilst on tour. Pre-paid gratuities onboard the cruise are included in the package price. Any optional extras purchased onboard the cruise will have up to an 18% gratuity added.

#### Fitness level required/mobility:

Our coaches are not equipped with wheelchair access, so unfortunately our tours are currently not suitable for wheelchair users and those less mobile.

*Please note*: a basic level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.

#### Visas

If travelling on an Australian Passport, the following tourist visas apply:

- A ESTA Visa Waiver is a strict requirement when travelling to or flying through the USA. Once a USA ESTA Visa Waiver is issued it is valid for 2 years or until your passport expires, (whichever is sooner) and will allow multiple entries into the USA. Apply via this link: <u>https://esta.cbp.dhs.gov/esta/</u>
- A ETA for Canada is also a strict requirement, as of the 15 March 2016. Apply via this link: <u>http://www.cic.gc.ca/english/visit/eta-start.asp</u>
- Canadian dual citizens must check their visa/passport requirements prior to purchase as there have been consular changes made on the November 10, 2016. Please follow this link for more information -

http://www.cic.gc.ca/english/visit/dual-canadian-citizens.asp

#### Please note:

- Due to recent changes in the USA Immigration policies, the NRMA recommend all travellers visit US Customs & Border Protection.
- Passengers who are not Australian citizens must check with the respective consulate or a visa agency to determine what their visa requirements are and what personal identification is required.

## Schedule of fees

### **Voluntary Changes**

This includes booking changes requested by you, including but not limited to those changes requiring airline ticket or travel voucher reissue.

- 1st Change \$100.00 per person + any additional charges applied by the airline/cruise company/other travel provider.
- **2nd Change** \$150.00 per person + any additional charges applied by the airline/cruise company/other travel provider.
- Subsequent changes \$250.00 per person + any additional charges applied by the airline/cruise company/other travel provider.
- Changes within 30 days of departure \$350.00 person + any additional charges applied by the airline/cruise company/other travel provider.
- Changes within 14 days of departure \$500.00 per person + any additional charges applied by the airline/cruise company/other travel provider.

#### Name changes due to passenger error

If the incorrect name has been advised to the NRMA, charges of \$150.00 per person + any additional charges applied by the airline/cruise company/other travel provider will apply.