

THE OFFER

From a fairytale cluster of medieval castles to the evocative fjords of Norway and beyond, this incredible 17-day experience is a foray into the most majestic parts of Northern Europe.

Starting in Prague, the "City of a Hundred Spires," you'll see the Prague Castle, Wenceslas Square, Charles Bridge, the Astronomical Clock and so much more in this spellbinding city before heading on to one of the most culturally expressive cities in Europe - the cosmopolitan arts hub of Berlin. Enjoy a day at your own leisure to soak up Berlin's captivating history and sumptuous food before embarking on a mesmerising 11-night voyage visiting Olden, Alesund, Tromso and more. You might even be lucky enough to witness the 'midnight sun' as your deluxe cruise liner, the MSC Orchestra, docks into Honningsvag - the northernmost city in Europe - known to eclipse the hearts of even the most well travelled. This tour of contrasts includes a 11-night cruise, four nights hotel accommodation, 36 meals and so much more.

interior bella cabin \$4399

ocean view fantastica cabin \$4999

BALCONY FANTASTICA CABIN \$5599

*Please note: all information provided in this brochure is subject to both change and availability. Prior to purchase please check the current live deal at www.tripadeal.com.au or contact our customer service team on 1300 828 146 for the most up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.







THE ITINERARY

Day 1 Australia - Prague, Czech Republic

Today depart from Sydney, Melbourne, Brisbane, Adelaide or Perth for Prague, Czech Republic. Fly with award winning airlines such as Etihad Airways, British Airways, Swiss Airways to name a few (subject to availability). Please note: due to flight scheduling and availability, some departures may occur on day 0. Affected customers must be at the airport the day before. Flight times will be indicated on your final documentation which you will receive prior to departure. Upon arrival be met and transferred to the hotel.

Overnight: Clarion Congress Hotel, Prague Meals included: In-Flight

Day 2 Prague City Tour

This morning enjoy breakfast before joining a half day guided city tour (approx. 4 hours) of Prague the "City of the Hundred Spires". See sights such as: Wenceslas Square, the National Theatre, the Lesser Town, Hradčany with Prague Castle, Charles Bridge, the former Jewish district and the Astronomical Clock in the Old Town Square. After the tour the afternoon is free at leisure for you to further explore or relax.

Overnight: Clarion Congress Hotel or similar, Prague Meals included: Breakfast

Day 3 Prague, Czech Republic - Berlin, Germany (approx. 350km day)

Today depart for the capital city of Germany, Berlin. Upon arrival enjoy a half day guided tour (approx. 3 hours) to see the Berlin Wall Memorial in Bernauer Strasse, Checkpoint Charlie and the Mauermuseum.

Overnight: Park Inn by Radisson Alexanderplatz or similar, Berlin Meals included: Breakfast

Day 4 Berlin Free Day

Today enjoy this cosmopolitan and glamourous city free at leisure. Explore its vibrant culture, cutting edge architecture, its

history and fabulous food.

Overnight: Park Inn by Radisson Alexanderplatz, Berlin Meals included: Breakfast

Day 5 Berlin - Hamburg, Germany - Begin 11 Night MSC Fjords Cruise (approx. 290km day)

After breakfast travel to Hamburg, which is located between the North Sea and the Baltic Sea. Hamburg will fascinate you from the moment you first set eyes on its elegant and austere buildings looking onto the port, one of the largest in Europe. Enjoy some free time in Hamburg, before being transferred to the cruise terminal to board your home for the next 11 nights the 'MSC Orchestra' ship. The cruise departs this evening at 6:00pm.

Overnight: MSC Cruises – 'MSC Orchestra' ship Meals included: Breakfast; Dinner

Day 6 At Sea

Overnight: MSC Cruises – 'MSC Orchestra' ship Meals included: Breakfast;Lunch;Dinner

Day 7 Alesund, Norway - 10:00am to 6:00pm

Visiting Ålesund means plunging into a fairytale atmosphere. After a devastating fire, the town was rebuilt at the beginning of the 20th century. The streets of Ålesund are filled with turrets, spires and splendid decorations that make it truly unique.

Overnight: MSC Cruises – 'MSC Orchestra' ship Meals included: Breakfast;Lunch;Dinner

Day 8 At Sea

Overnight: MSC Cruises – 'MSC Orchestra' ship Meals included: Breakfast;Lunch;Dinner

Day 9 Honningsvag, Norway - Arrive at 3:00pm

Beyond the ends of the earth. The thrill of reaching Cape North,







THE ITINERARY

Nordkapp in Norway, the northernmost stretch of land in the European continent will impress even the most distracted traveller. You cannot fail to realize your in a special place, on the last stretch of continental land before the end of the world.

Overnight: MSC Cruises – 'MSC Orchestra' ship Meals included: Breakfast;Lunch;Dinner

Day 10 Honningsvag, Norway – Depart at 2:00am - Tromso, Norway – 1:00pm to 7:00pm

Tromso, the city of the blue poppy. Perhaps you might like to visit the largest complex of wooden buildings north of Trondheim (not included), just four kilometres from the port, in the centre of Tromsø. The most handsome building in Tromsø is undoubtedly the Arctic Cathedral, built in 1965. Its triangular prism shape, with its glass mosaics, mirrors the landscape of this remote region of Norway.

Overnight: MSC Cruises – 'MSC Orchestra' ship Meals included: Breakfast;Lunch;Dinner

Day 11 Leknes, Norway - 1:00pm to 7:00pm

A visit to a faraway time. Your MSC cruise will take you to the Lofoten archipelago where it will cast anchor in the port of Leknes, a small town immersed in a context of rarified human presence, but full of shops and a commercial centre that will inspire you to go shopping.

Overnight: MSC Cruises – 'MSC Orchestra' ship Meals included: Breakfast;Lunch;Dinner

Day 12 Trondheim, Norway - 2:00pm to 8:00pm

On the Banks of a Fjord. Founded in 997 by Olaf I of Norway, the Viking proponent of the conversion of Norway to Christianity, Trondheim was the capital of the country for over two hundred years and takes its name from the fjord on the shores of which it was erected.

Overnight: MSC Cruises - 'MSC Orchestra' ship Meals included: Breakfast;Lunch;Dinner

Day 13 Andalsnes, Norway - 8:00am to 2:00pm

Discovering the fjords. A stop in Andalsnes will give you the opportunity to admire the nature of the Norwegian fjords in all their splendour. Andalsnes, together with Molde, the main town in the region, is located in the Romsdalsfjord, one of the fjords protected by UNESCO as a world heritage site.

Overnight: MSC Cruises – 'MSC Orchestra' ship Meals included: Breakfast;Lunch;Dinner

Day 14 Olden, Norway - 7:00am to 4:00pm

The port with a thousand waterfalls. When your ship docks in Olden you find yourself in a small port with a few souvenir shops, a few scattered houses and a huge naturalistic wealth to explore with optional excursions of all kinds (not included). One of the optional destinations of your vacation in Olden is the Briksdal glacier, an emanation of the Jostedalbreen, the largest in Norway, protected within the national park by the same name. The landscape is extraordinary and in the late spring months there are an endless number of waterfalls, that form with the melting of the ice, and flowers around the edges.

Overnight: MSC Cruises - 'MSC Orchestra' ship Meals included: Breakfast;Lunch;Dinner

Day 15 At Sea

Overnight: MSC Cruises – 'MSC Orchestra' ship Meals included: Breakfast;Lunch;Dinner

Day 16 Hamburg, Germany - Arrive at 9:00am - Australia

This morning arrive back into the port of Hamburg, Germany. After breakfast you will disembark and be met by a representative and be transferred to the airport for your return flight back to Australia.

Meals included: Breakfast;In-Flight







THE ITINERARY

Day 17 Arrive in Australia

*Please note some flights may arrive +1 day later due to flight scheduling.





TOUR INCLUSIONS

HIGHLIGHTS

- Discover the best of the Czech Republic, Germany and Norway
- Witness spectacular fjords on an MSC cruise
- Explore Prague the "City of the Hundred Spires" on a guided city tour
- See Wenceslas Square, Hradčany with Prague Castle and Charles Bridge
- Experience the cosmopolitan Berlin
- See the Berlin Wall Memorial, Checkpoint Charlie and more
- Enjoy a free day at leisure in the German capital city, Berlin
- See Hamburg located between the North Sea and the Baltic Sea
- Dock in the fairytale town of Alesund
- Visit Honningsvag, at the end of the earth
- Discover Tromso, the city of the blue poppy
- Cruise the Lofoten Archipelago
- Anchor in the port of Leknes, a small Norwegian town
- Visit Trondheim, on the banks of a Fjord
- Discover Andalsnes, located in the Romsdalsfjord, a UNESCO world heritage site
- See the picturesque town of Olden
- Gaze upon the midnight sun in Honningsvang (please note: May & July departures, season permitting for August)

FLIGHTS

 Return international flights (economy class) from SYD/MEL/ BNE/ADL/PER

ACCOMMODATION

• 4 nights in 4 star hotel accommodation on tour

CRUISE

- 11 night MSC Northern Europe & Fjords Cruise
- Sail aboard the elegant 'MSC Orchestra' ship

DINING

• Enjoy 36 meals including all meals while cruising

TOUR ESSENTIALS

- English speaking tour leader and guide
- All parking, city taxes and check point charges
- Airline and cruise taxes and surcharges

TRANSPORT

• Transportation by private A/C vehicles

TRANSFERS

• Return airport and cruise port transfers





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BOOKING INFORMATION

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form.

Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

Please note: all additional charges are payable direct to your Travel Consultant (unless otherwise stated).

OFFER ESSENTIALS

Travel offer is valid for travel on selected dates until the 27th August 2019.

This travel offer is priced for one person based on twin share.

Single Traveller Supplement

For solo travellers a mandatory single supplement applies:

- Interior Bella Cabin: \$1850
- Ocean View Fantastica Cabin: \$2300
- Balcony Fantastica Cabin: \$2750

Departure Dates (2019)

May: 21 July: *26 August: 27

Surcharges

Please note: dates/months with a * incur a cruise high season surcharge of \$300 per person.

Departure Cities

Sydney, Melbourne, Brisbane, Adelaide or Perth

FLIGHTS

Full Service Airline(s) Used

Etihad Airways, Emirates, British Airways, Lufthansa, Swiss Airways, Austrian Airlines, Air France, KLM, Singapore Airlines, Virgin Australia, Virgin Atlantic, Qatar Airways, Thai Airways, Malaysian Airlines, Cathay Pacific, Finnair, Air China, China Southern Airlines, China Eastern Airlines, Turkish Airlines, Oman Air, Japan Airlines plus any codeshare partners (subject to availability).

Arrive early in Prague, Czech Republic

\$200 per person, subject to availability

Please note:

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.

Stay behind in Hamburg, Germany

\$200 per person, subject to availability

- Please note:
- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.

Stopover Packages

Twin share: \$450 per person/each way

Solo Traveller: \$700 each way

Locations:

* Dubai

* Abu Dhabi

Includes:

- 2 Nights in 4 star accommodation
- Daily breakfast
- Return airport transfers

Please note:

- An outbound and inbound stopover may be chosen; however the stopover location must be the same each way, due to the airline used.
- Stopover packages are subject to availability.
- Abu Dhabi stopovers are not available to Perth customers.

Flight Class Upgrades

- Premium Economy: Starting from \$2899 per person.
- Business Class: Buy now for \$6999 per person.

Please note:

- *Starting from quotes will be processed and returned for your consideration.
- All Premium Economy and Business Class upgrades are subject to availability (if we are not able to fulfill your business class request the upgrade cost will be refunded).
- On any upgrade purchase, short haul flights and domestic flight sectors are not guaranteed in a Premium or Business cabin; subject to aircraft configuration.
- If Abu Dhabi, Dubai or Doha stopovers are offered, Premium Economy upgrades will not be available

CRUISES

Cabins

All cabins are subject to availability; some cabins may have restricted views.

*Cabin Experiences:

Bella:

- Wide variety of superb, freshly prepared cuisine.
- Classic dining style with the chance to express a seating preference. Seating preference is subject to availability and





reconfirmation on board.

- Gourmet buffet with different areas, open 24 hours a day.
- Broadway-style theatre shows.
- Swimming pool, scenic gym and openair sports facilities.
- Packed program of daily activities.
- Turndown service to prepare your bed each night.

Fantastica:

- Cabins on the upper decks and in the most convenient positions on the ship.
- Wide variety of superb, freshly prepared cuisine.
- Classic dining style with priority in choice of dinner sitting. Seating preference is subject to availability and reconfirmation on board.
- Gourmet buffet with over 13 different areas, open 20 hours a day.
- Broadway-style theatre shows.
- Swimming pool, scenic gym and openair sports facilities.
- Packed program of daily activities.
- Turndown service to prepare your bed each night.
- Cabin service 24 hours a day.

ACCOMMODATION

Accommodation Used

- 4 Star (self-rated)
- Prague, Czech Republic: Clarion Congress Hotel
- Berlin, Germany: Park Inn by Radisson Alexanderplatz
- Cruise: MSC Cruises 'MSC Orchestra' ship

Please note: rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.

Extra Nights

- Prague, Czech Republic (Pre Tour): \$230 per room including breakfast.
- Hamburg, Germany (Post Tour): Not available.

Please note: extra nights are subject to availability until the time of booking. Airport transfers are not included if you wish to arrive early or stay behind.

Maximum Room Capacity

3 people (subject to availability).

Child Policy

- No child discounts. Full price applies for all children travelling with their parents.
- Valid for Children/infants 2 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.

Triple Share

No discounts apply for 3rd person travelling. Full price applies, subject to availability.

Please note: Triple shares may be required to share existing bedding.

Bedding Configuration

Double or twin bedding (subject to availability).

Adjoining / Interconnecting Rooms

Not available.

GENERAL TOUR INFORMATION

Minimum group size 25, maximum group size 50 per vehicle.

Optional Tours / Activities

Please note:

- Shore excursions can be booked/ reserved directly with the cruise line prior to travel (subject to availability)
- Shore excursions can also be booked whilst onboard (subject to availability).

EXCLUSIONS

- Visa fees and requirements (Not required for Europe if travelling on an Australian passport for stays up to 90 days)
- Meals/beverages not stated in the itinerary (including any specialty restaurants onboard cruise)
- Gratuities/tipping:

- * Recommended Land: €5 (approx. \$6.50 AUD) per person/day payable on tour
- * Mandatory Cruise: €8.50 (approx. \$13.50 AUD) per person/day payable onboard at the end of the cruise.
- Optional activities/tours (including any 'onshore' excursions as part of cruise)
- Personal expenses
- Travel insurance (Mandatory)

Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.

OTHER IMPORTANT INFORMATION TOUR GUIDE VS. TOUR LEADER

Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the end of the tour, they do not travel with the group.

Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however they are not required to have specific knowledge on art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.





FLIGHTS

Seat Selection & Frequent Flyer Points
At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow pre-selected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

CRUISE

Disembarkation:

- Begins approximately 2 hours after docking.
- Due to security reasons, all guests must be on board 2 hours before sailing.
- Itineraries are subject to change at any time without notice.
- Check your specific sailing for exact departure and arrival times. All times are local to the port.

Cruise Loyalty Discounts:

Please note: Travellers booked via TripADeal will not be entitled to receive any cruise line customer loyalty discounts. Similar to airline frequent flyer programs, this is outside of the TripADeal booking process. However, customers may contact the cruise line direct upon receiving their TripADeal travel documents to request any membership benefits they are entitled to.

COACH TOUR

Meals:

Daily breakfast is included in the tour, for all other meals; lunches and dinners the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements.

Please note: we will do our best to meet your requests/requirements, however cannot guarantee that we will always be able to.

Luggage:

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

OTHER

Fitness Level Required / Mobility:

Our vehicles are not equipped with wheelchair access, so unfortunately our tours are currently not suitable for wheelchair users and those less mobile.

Gratuities / Tipping:

Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour. The recommended tip for the tour leader and driver is €5 (approx. \$6.50 AUD) per person per day, which will be collected whilst on tour. The cruise involves a mandatory gratuity of €8.50 (approx. \$13.50 AUD) per person per day payable onboard at the end of the cruise.

Please note: additional extras purchased onboard will also have a gratuity of up to 18% charged on top of the normal ship board gratuity.

Climate & Average Temperatures:

The Czech Republic and Germany's climate is moderate. North western and coastal Germany have a maritime influenced climate which is characterized by warm summers and mild cloudy winters and range from 18-24°C.

In July and August the average daily temperature sits around 18°C, a great temperature for being outside and seeing the sights. During the hottest parts of the day, the highs get up to 23°C, with just a little bit of humidity.

Norway in May is especially a wonderful time as nature comes to life with the blossoming of flowers. The temperature averages from 6 - 16°C.

July and August are one of the hottest months of the year as temperatures average 20°C, reaching an average high of over 26°C. The scenery at this time is incredibly beautiful with lush green landscapes luxuriant with blossoming flowers, and breath-taking waterfalls.

Sightseeing:

Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary will be adjusted to ensure you do not miss out on the experience.

Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information.

https://www.tripadeal.com.au/terms

VISAS

A tourist visa is not required for Europe for stays up to 90 days if travelling on an Australian passport.

Please note: Passengers who are not Australian citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such a journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.

INSURANCE

We are proud to offer a range of travel insurance products - please ask your Travel Consultant for more information.





SCHEDULE OF FEES

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- 1st Change \$100.00 per person + any additional charges applied by the airline/cruise company/accommodation/ other travel provider.
- 2nd Change \$150.00 per person + any additional charges applied by the airline/cruise company/accommodation/ other travel provider.
- Subsequent changes \$250.00 per person + any additional charges applied by the airline/cruise company/ accommodation/other travel provider.
- Changes within 30 days of departure \$350.00 person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Changes within 14 days of departure \$500.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.

Name Changes Due To Passenger Error

 If the incorrect name has been advised to TripADeal, charges of \$150.00 per person + any additional charges applied by the airline/cruise company/ accommodation/other travel provider.

Please note: a standard level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.



